

## 1.0 AYSO Region 827 Refund Policy

- a. Refunds requested BEFORE August 1st will be granted a Full Regional Refund.
- b. Refunds requested AFTER August 1st will be handled on a case-by-case basis. Consideration will be given (1) to the date of the request (2) team formation status, (3) the ability to fill the empty spot from a waitlist, if one exists, and (4) delivery of team uniforms. The Refund amount may also be reduced if the Region is unable to recover per-player expenses already spent. No refunds will be offered once game play has begun.
- c. The AYSO National membership fee (\$25) is non-refundable once paid.
- d. ONLY the Regional Commissioner can authorize any exceptions to these rules. No Coach, Team Parent or any other Board Member can authorize a refund or specify a refund amount. Exceptions to this policy would only be considered for extenuating circumstances and handled by the Regional Commissioner on a case-by-case basis.
- e. All refunds must be requested in writing via email to [rosamondays827@gmail.com](mailto:rosamondays827@gmail.com). Refunds will be approved and processed in a timely manner and may be in the form of electronic payment or check.
- f. No refunds will be given for post season play such as All-Stars.